

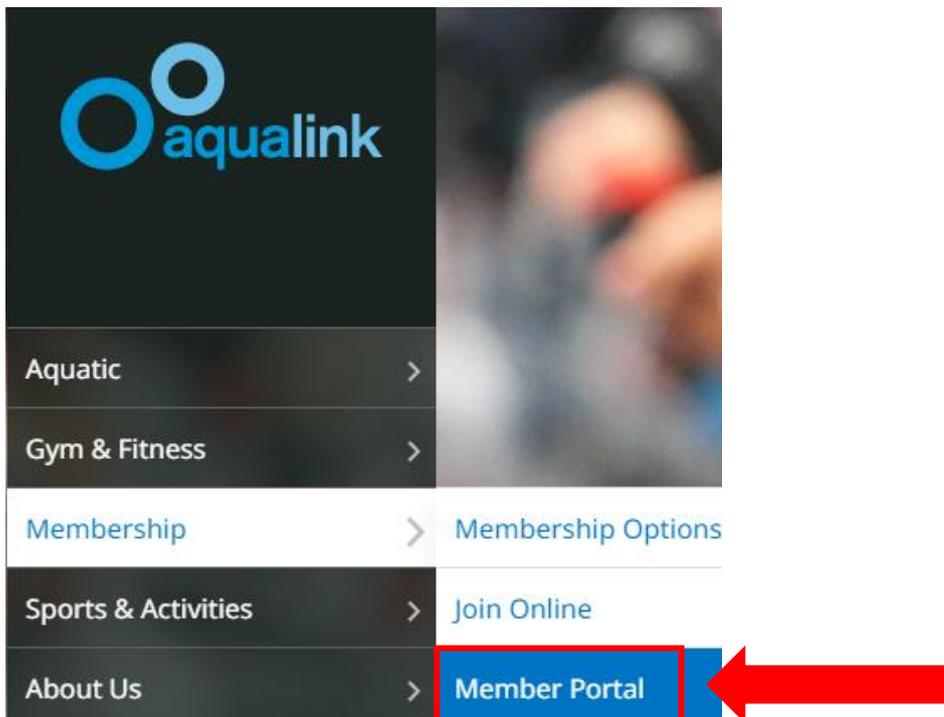
How to access the Aqualink Portal – Casual Users

If you have booked in a session at Aqualink during COVID-19, please call the centre so we can attach your email to your account (each user needs a unique email). This will allow you to access the online portal.

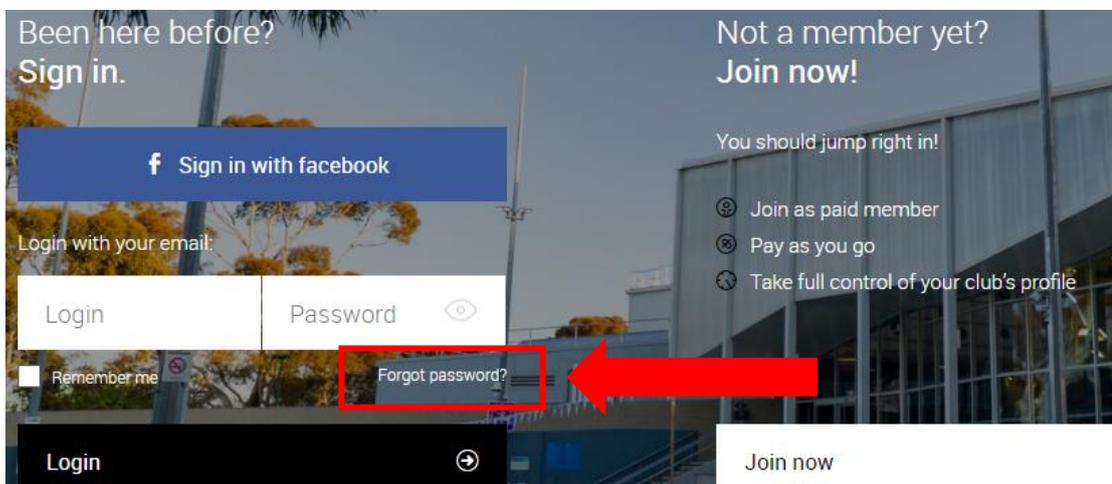
Once you have supplied Aqualink with your email, please follow the instructions below.

Please ensure you are using **Google Chrome** as your internet browser.

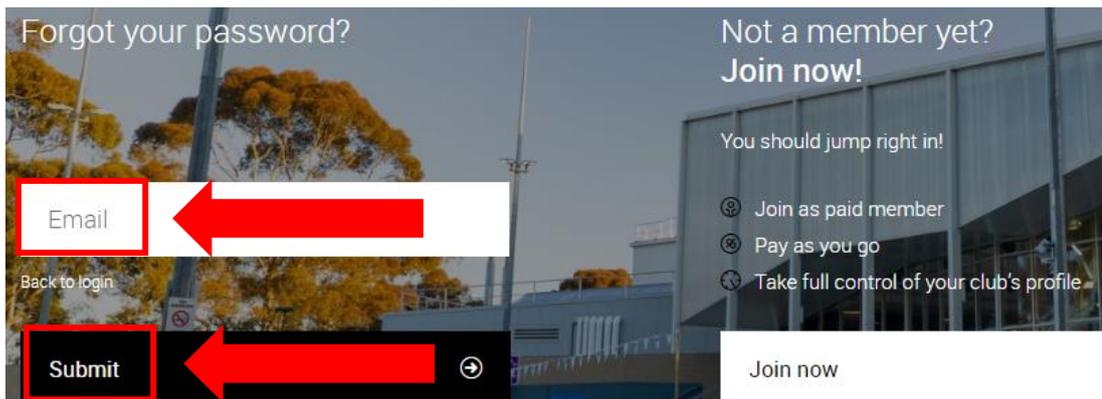
1. Visit our Aqualink website www.aqualink.com.au and select **Membership > Member Portal**



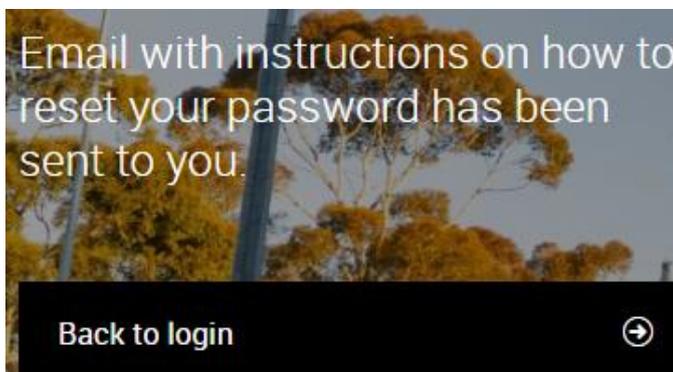
2. As you are new to the portal, you will need to create a password. Click **forgot password?**



3. Type in your **email** address (the one this message was sent to) and click **Submit**

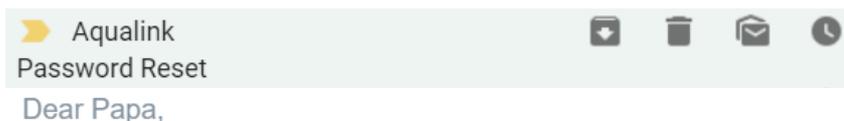


4. The following message will appear



5. Check your **inbox** for the below message (*make sure to check your junk mail before contacting Aqualink*)

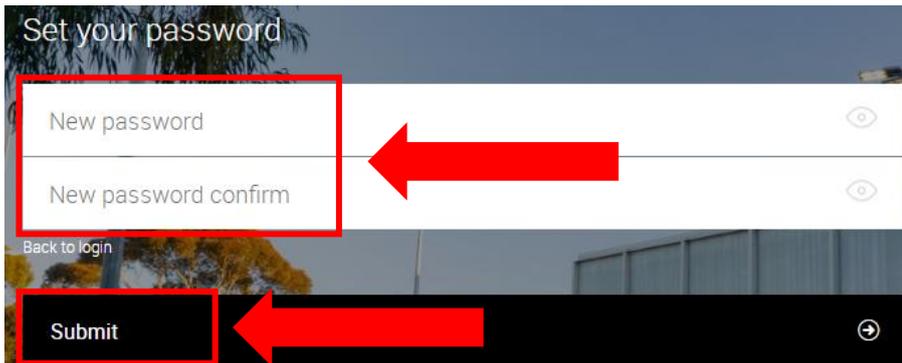
(From: Aqualink, Subject: Password Reset)



You have recently requested to reset your password for your AqualinkBox Hill user account. Click the link below to reset your password.

<https://goapi.perfectgym.pl/resetpassword/resetpassword?email=samsimsecombe@gmail.com&token=848G2HQQ83NFLEGK82EU4D7GDGWKW1V7&companyUrl=aqualink.perfectgym.com.au/>

6. Set your **New password**, and **New password confirm** then click **Submit**



The screenshot shows a mobile application interface for setting a password. The title is "Set your password". There are two input fields: "New password" and "New password confirm". Both fields are highlighted with a red box, and a red arrow points from the "New password" field to the "New password confirm" field. Below the input fields is a "Back to login" link. At the bottom, there is a "Submit" button, which is also highlighted with a red box and a red arrow pointing to it from the right.

7. This will take you to the login screen. Type in your **Login** (email) and **password** and click **Login**



The screenshot shows a mobile application interface for logging in. The title is "Been here before? Sign in.". There is a "Sign in with facebook" button. Below that, there is a "Login with your email:" label. There are two input fields: "Login" and "Password". Both fields are highlighted with a red box, and a red arrow points from the "Login" field to the "Password" field. Below the input fields is a "Remember me" checkbox and a "Forgot password?" link. At the bottom, there is a "Login" button, which is also highlighted with a red box and a red arrow pointing to it from the right.